

NDC Group s.r.o. and NDC Group Czech s.r.o.

The management of NDC Group s.r.o. and NDC Group Czech s.r.o. focuses on the quality of services provided and a pro-customer approach to ensure professional services and consultancy, in connection with which it announces this quality policy.

NDC Group and its branch company NDC Group Czech are data consulting companies and a leading provider of data analytics in Switzerland and the DACH region. To achieve the stated objective, the companies have implemented a quality management system, according to ISO 9001:2015, for the following areas, which they provide to their customers:

- Providing consulting, implementation, and maintenance services in the field of IT.
- Design, development, operation and maintenance of own SW applications, solutions and products.
- Delivery of licenses and subsequent support of software products.

The company management is committed to applying the quality policy and its principles, providing adequate resources, and creating the necessary organisational conditions for the effectiveness and continuous improvement of the quality management system.

The Quality Policy is based on the following principles:

- To meet customer needs to the maximum extent possible, fulfilling mandatory obligations and relevant requirements.
- Set company goals and improve the quality of services provided.
- Manage risks and opportunities that can affect service quality and customer satisfaction.
- Work with reputable business partners.
- Control the activities of suppliers and ensure compliance with regulations and contractual obligations.
- Ensure the required competence of employees, as well as other staff, and improve their qualifications.
- Maintain employee and other staff awareness of customer requirements and the quality management system.
- Apply effective communication and encourage active participation of employees and other staff in the quality management system and its improvement.

The Quality Policy is applicable to all employees and other personnel acting on behalf of the companies and the management of the companies undertakes to acquaint them with the established principles and requirements of the quality management system.

This quality policy was discussed and approved by the management of the company in Prague on 3.4.2023.



Vladislav Štefaňák
CEO



Martin Anderle
COO